

Parental controls guide

Parental Controls information

Type of guide

Social media privacy guides

Features and Benefits

Snapchat features a number of functions to help your child manage who can see their content and how they interact with others. They can also use the reporting function to flag content that breaks community guidelines and upsets them.

What specific content can I restrict?



What do I need?

A Snapchat account (username and password)

Notifications You can choose to enable or disable receiving notifications such as Stories from friends, Mentions, Reminders. Open Snapchat, tap the circle or your icon in the top-left hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



Tap 'Notifications' then 'Enable Notifications' (if already disabled) and then swipe on the toggle for whichever feature you want to enable or disable. Disabling notifications may be good for your teen so they don't get too overwhelmed with lots receiving lots of notifications.

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<	Settings		< Notifications	
Name		>	Push notifications are disabled for Snapchat.	
Username		¢	Enable Notifications	
Birthday		>	friends you choose to follow in the setting below.	
Mobile Number		>	Friend Suggestions Get occasional notifications about Friend suggestions.	
Email Bitmoji		>	Mentions Get notifications when someone tags you in a Snap.	
Snapcodes		>	Memories Get occasional notifications about your Memories.	
On-Demand Geofi	lters	>	Friends' Birthdays	
Spectacles		>	Get occasional notifications so you don't miss any importan birthdays.	t
Password		>	Message Reminders	
Two-Factor Authen	tication	>	Get occasional notifications about unopened Snaps or Chats.	
Notifications		>	Creative Effects	
Memories		>	Get notifications about Lenses, Filters, Stickers and other editing tools!	
Shazam		>	Best Friend Message Sounds	
Connected Apps		>	Snaps and Chats from Best Friends will make a special sound.	
Language		>	STORIES THAT I FOLLOW	
ADDITIONAL SERVICE	S		Manage Story Notifications	>
Manage		>		
WHO CAN				

Choose who can contact you Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



Scroll down to 'Who Can', then tap Contact Me, then choose either 'Everyone' or 'My Friends' option. When choosing this option you are allowing users to contact you directly via Snaps, Chats, calls, etc.

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Choose who can send you notifications Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner. Next, tap 'Send Me Notifications' then choose whichever option you prefer.

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Choose who can view your story Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



Next, tap 'View My Story' then choose whichever option you prefer.

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Location sharing It's recommended your teen doesn't share their location. To disable location sharing: Open Snapchat, tap the circle or your icon in the top left-hand corner of the screen. Next, tap the Settings icon located in the top-right hand corner.



'Ghost Mode' – when this is enabled, your friends can't see your location. Tap the toggle feature until it turns blue. If disabled (grey), you can choose from three other options – 'My Friends, 'My Friends, Except' and 'Only These Friends'. Location Requests We also recommend to disable the 'Allow friends to request my location'. Your location updates when you have Snapchat open.

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How to report someone Open Snapchat, tap 'Chat' in the bottom left-hand corner. Choose who you want to report by tapping and holding down on their name. Tap 'More'.



Next,tap 'Report', then select the reason you want to report them and follow the prompts.

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Pin Conversation NEW Clear Conversation Delete Chats After Viewing		
Clear Conversation Delete Chats After Viewing		
Delete Chats After Viewing		
Message Notifications All Messages		
Game Notifications		
Story Notifications		
Mute Story		
Share Snapcode		
Done		

How to report something else You report a Story, abuse, Lenses, a safety concern or an infringement. Open Snapchat, tap the circle or your icon in the top left-hand corner. Next, tap the Settings icon located in the top-right hand corner.



Scroll down and Support tap 'I Need Help', tap 'Safety' then choose what you want to report. Follow the instructions shown on your screen.

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WHO CAN		8	My Account & Security		Report a Story on the web	
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How to block someone There are two ways to block someone: 1block from your chat history or 2 – block someone from your friends list. To block someone from your chat history: Open Snapchat, tap 'Chat' in the bottom left-hand corner. Choose who you want to block by tapping and holding down on their name. Tap 'More', Next, tap 'Block', confirm you want to Block by tapping 'Block' again.



Step by step guide



To block someone from your friends list. (the longer way): Tap your icon in the top-left hand corner, then tap 'My friends'. Then, tap and hold their name until the 'Block'option pops up. Tap 'Block'.



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Block		
Remove Friend		

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